



2027 BUDGET SURVEY

The Town of Erin is building the 2027 Budget and we want to hear from you!

The 2027 Budget survey is your chance to have a say on which services should be a priority in the coming budget year.

Information collected from the budget survey will help provide a better understanding of how well municipal services are understood, how they are valued, and which ones are a priority for residents.

The survey takes 5-10 minutes to complete and closes on August 30, 2026. A summary of feedback will be shared with Council and the community on <https://erinengaged.erin.ca/>

***COMPLETE THE SURVEY BELOW FOR A CHANCE TO WIN PRIZES!**

UNDERSTANDING YOUR MUNICIPAL PROPERTY TAX BILL

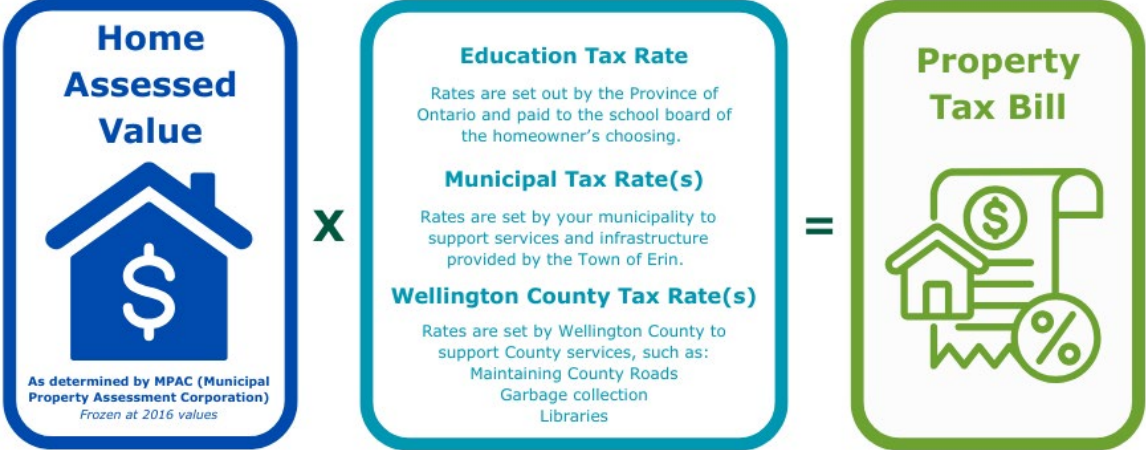
How property taxes are calculated

Municipalities set their annual tax rates by considering

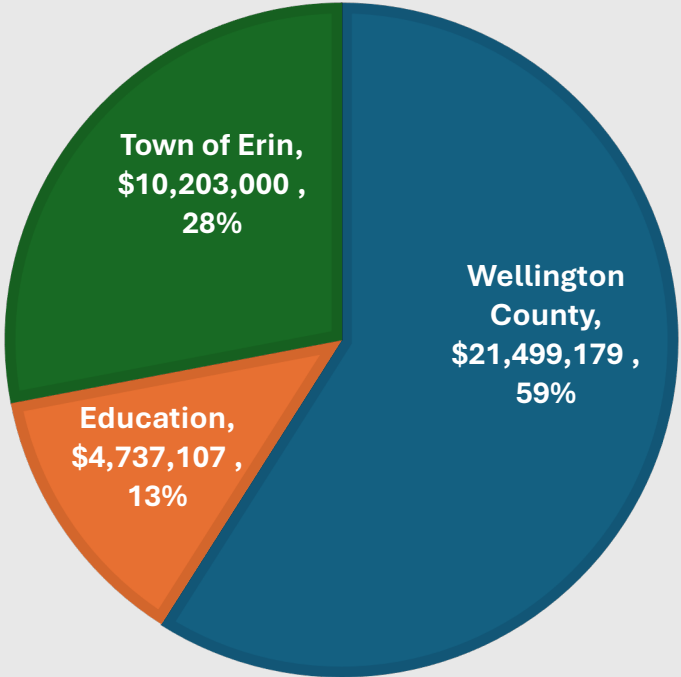
- The funding requirements approved as part of the budget: and
- Value of the tax base (how costs are shared across taxpayers)

In this survey you will be given the average tax cost of individual municipal services and based on those costs, asked if the service should be improved, maintained or reduced.

These estimates are based on what MPAC (Municipal Property Assessment Corporation) determines the assessed value of an average residential property to be. This number is different from the market value of a home, but the amounts used in this survey can be considered typical for most households.



YOUR 2026 RESIDENTIAL TAX DOLLAR COLLECTED BREAKDOWN



*Based on the 2026 Tax Rate By-law

Tell us about yourself

1. Which of the following statement describes your connection to the Town of Erin? Please select all that apply. (Required)
 - a. Resident (I live here)
 - b. I own or operate a business here
 - c. Prefer not to say/ none of the above
 - d. Other (please explain)

2. How long have you been an Erin resident?
 - a. Less than 1 year
 - b. 1-5 years
 - c. 6-10 years
 - d. Over 10 years

3. How did you hear about this survey? Check all that apply. (Required.)
 - a. Flyer, notice or bill insert
 - b. Social media
 - c. Erin Engaged
 - d. News media (newspaper, radio, etc.)
 - e. Council meeting or updates
 - f. E-mail
 - g. Website or web ad
 - h. From someone else
 - i. Other (please explain)

4. How would you rate the overall quality of life in the Town of Erin?
 - a. Excellent
 - b. Good
 - c. Average/Fair
 - d. Poor

5. What Municipal services are most important to you? (Select all that apply):
 - a. Road Maintenance
 - b. Recreation and Culture Programs
 - c. Parks and Trails
 - d. Recreational Facilities

- e. Fire and Emergency Services
- f. Municipal Water Services
- g. Environmental Initiatives
- h. Animal Control
- i. By-Law Enforcement
- j. Customer Service
- k. EV Chargers
- l. Town Website
- m. Economic Development/Downtown areas

6. How satisfied are you with the municipal services provided by the Town?

- a. Extremely satisfied
- b. Somewhat satisfied
- c. Neutral
- d. Somewhat dissatisfied

7. What Improvements would you like to see in the delivery of municipal services?

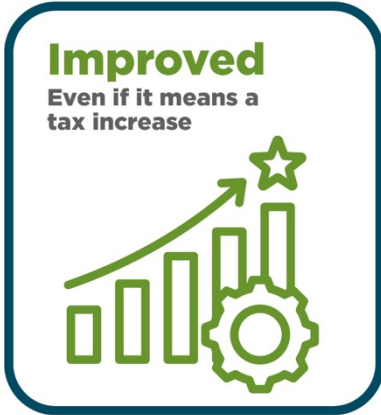
Select all that apply:

- a. Snow Removal
- b. Surfacing Roads
- c. Potholes
- d. Street Sweeping
- e. Water Supply
- f. Recreation and Culture Programs
- g. Facility Upgrades
- h. Parks Maintenance
- i. Community Events
- j. Public Relations/Communications
- k. By-law Enforcement
- l. Other (please identify)

The following questions are about services funded through Town of Erin tax dollars and delivered by the Town.

For each, you will be given the tax paid per household in 2025* and then asked if the service should be:

- **Improved**, even if it means a tax increase
- **Maintained**, with only an inflationary increase to taxes
- **Reduce** to lower taxes



Parks and Recreation

Approximately \$341 per household in 2026

- The Parks and Recreation Department provides recreation programs; manages and operates parks and recreation facilities (facilities include community centres, arenas, parks, trails); and supports local sport and special event initiatives.
- The department maintains all Town parks and greenspaces, including 10 parks, 9 cemeteries, 4 ball diamonds, 7 soccer pitches, 2 arenas (seasonal), 3 community centres, and all community trails.

	Improve	Maintain	Reduce	Not Sure
Parks and Recreation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Fire Services

Approximately \$167 per household in 2026

- Town of Erin Fire and Emergency Services provides fire protection services including response to fires, motor vehicle accidents, medical emergencies, carbon monoxide emergencies, fire prevention, code enforcement, inspections, investigations, public fire, and life safety education. We serve approximately 15,000 residents and respond to approximately 300 emergencies a year.
- The fire service is comprised of a full-time Fire Chief, 2 part-time Deputy Fire Chiefs, 60 volunteer firefighters, 1 Public Education Officer and 1 Chief Training Officer. The fire service responds to about 300 incidents per year from two fire station's and maintains a fleet of 9 vehicles.

	Improve	Maintain	Reduce	Not Sure
Fire Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Municipal By-Law Enforcement, Licences

Approximately \$44 per household in 2026

- The By-Law Department enforces numerous regulations involving parking, property maintenance, noise, animal control, zoning, signs, etc. The By-Law department is comprised of 1 full-time officer, 2 contract/seasonal employees and investigated 337 complaints last year.

	Improve	Maintain	Reduce	Not Sure
By-Law, Licenses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Town of Erin Roads and Bridges

Approximately \$421 per household in 2026

- The Public Works Department is responsible for maintenance of the Town's roadway system. These responsibilities include sidewalk repairs, road repairs, pothole repairs, snowplowing, snow removal, traffic signs, streetlights and traffic signals.
- The Town maintains 360 kilometers of roads, 12 kilometers of sidewalks, and 48 bridge structures/culverts with a span of over 3 metres.
- According to the current Asset Management Plan, the condition of the roads and bridges is rated as good.

	Improve	Maintain	Reduce	Not Sure
Roads and Bridges	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Building Services

Approximately \$132 per household in 2026

- The Building Department reviews and processes building permit applications in accordance with the Ontario Building Code and obligations of compliance and duty of care to the current and future building occupants. The building department is comprised of 6 full-time employees and issued an average of 900 building permits.

	Improve	Maintain	Reduce	Not Sure
Building	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Erin Economic Development

Approximately \$76 per household in 2026

- Erin Economic Development supports the growth and vitality of the Town of Erin by fostering a strong local economy. Through business retention and expansion, investment attraction, and strategic partnerships, the department works to create a business-friendly environment and vibrant community. Key priorities include attracting new investment, enhancing infrastructure, supporting the growth of local businesses, and strengthening quality of place through placemaking, downtown revitalization, and community promotion.

	Improve	Maintain	Reduce	Not Sure
Economic Development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Planning and Development

Approximately \$112 per household in 2026

- Planning and Development provides professional advice to Council on land use planning and policy matters in the Town of Erin.
- The Department processes development applications, in addition to undertaking various special land use policy projects including approvals for over 904 new residential lots/units over the last year.

	Improve	Maintain	Reduce	Not Sure
Planning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Water Services

Approximately \$624 per household in 2026

- The Town operates and maintains 4 water supply wells, 2 water treatment systems, more than 15 km of watermains, 6 water reservoirs/towers, and 1 water booster station across 2 municipal different drinking water systems that serve the 2 communities of Erin and Hillsburgh.
- In 2024, 405,184.13 m³ for Erin and 126,024.93 m³ for Hillsburgh cubic metres of water was treated for both residential and commercial consumption.

	Improve	Maintain	Reduce	Not Sure
Water	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How would you rate the overall value received from your Erin tax dollars?

	Very Good	Good	Fair	Poor	Not Sure
Tax Dollar Value	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other comments and suggestions

Now it's your chance to provide additional information relevant to building next year's budget.

What would you say are **the Top 5 priorities** for your community right now? Please select 5.

- a. Active transportation i.e. pedestrian and cycling infrastructure
- b. Affordable housing
- c. Arts and Culture
- d. Communication/Technology
- e. Downtown Revitalization
- f. Economic Development
- g. Emergency management
- h. Environment/climate change/sustainability
- i. Infrastructure – Roads, bridges and stormwater
- j. Infrastructure – Water and Wastewater
- k. Parks and Trails
- l. Quality neighbourhoods – Property standards and By-law
- m. Recreation Programs
- n. Snow/ice control
- o. Other

8. Which capital projects should be a priority for the Town over the next 5 years?

- a. Roads and infrastructure**
- b. Bridge and Culvert rehabilitation/replacement**
- c. New community centre**
- d. Upgrades to existing community centres**
- e. Parks and trails development**
- f. Water/sewer infrastructure upgrades**
- g. Downtown improvements**
- h. Communication/ Technology**
- i. Fire and Emergency services**
- j. Other**

9. How would you like to receive information on the Town's meetings, events, budget and budget process?

- a. Tax bill inserts**
- b. Town website (erin.ca)**
- c. Discover Erin**
- d. Erin Engaged**
- e. Member of Council**
- f. Local media**
- g. Social media**
- h. Other (please specify)**

Thank you for completing the Town of Erin Budget Survey. Your input is key in helping us create a town budget that reflects the Town's priorities and needs, and services for the residents in our community.

Your responses will remain confidential but please include your name and email below for your chance to win one of two \$100 gift certificates to the Busholme Inn and a headset.